



Highlights of the PCA UPMCHP Working Group meeting with UPMCHP September 29, 2022

- Extra-spinal manipulations (98943) are starting to be paid when properly billed along with a spinal manipulation (98940-98942). UPMCHP is working on reprocessing any claims that were erroneously denied earlier. They have assigned this to a special team, and it may take some time to complete. However, providers do not have to resubmit these claims.
- UPMCHP is making concessions on the processing of E/M codes when billed with a CMT on an established patient visit and we should start to see some positive changes by the end of the year. UPMCHP will apparently use some internal procedures to approve E/Ms with established patient visits more so than in past, however, they warned that if an office abuses this approval process, then post-payment audits are likely for them. PCA is not fully satisfied at this point and will continue to work with UPMCHP to update their processes to keep in line with proper coding standards. UPMCHP also admitted they were behind on their appeals process and we should start to see quicker turnaround times. However, with the changes discussed, we should see less claims automatically going through the appeals process after November 1st.
- Please continue to bill E/M codes if the following criteria are met:
 1. Initial evaluation of a new patient or patient not seen in three years (CPT 99201 – 99204)
 2. New Condition. (CPT 99212-99214)
 3. Acute exacerbation or significant change in patient's condition. (CPT 99212-99214)

*Our working group is collecting data to help in further discussions as we committed to work on improving their systems. After November 1st, please let us know the following:

 - A. If your claim automatically went to appeals.
 - B. If your appeal was denied.
 - C. If you don't receive a determination of your appeal within 30 days.
- The PCA has submitted research to press UPMCHP on considering paying DC's for treatment of TMJ and Fibromyalgia in the future and on par with PT's.
- Be prepared to see Value Based Care come into play on November 1, whereby UPMCHP will now have 3 tiers of payments for DC's who are monitored by AMI.

Respectfully submitted,

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PCA's UPMCHP Working Group Co-Chairs