

You are receiving this notice because you are designated as a Clinical Performance System (CPS) Tier 6 contracted practitioner with American Specialty Health, Inc. (ASH).

Effective January 1, 2023, changes were made to the number of Evaluation and Management (E&M) services allowed under the CPS tiers. The following Medically Necessary services Examinations are eligible without the submission of an MNR form for Tier 6 practitioners. The number and type of other services covered under the CPS remain unchanged.

▪ (1) one New Patient Office Visit/Examination **and** up to (3) three of the following:

- Established Patient Office Visit/Examination
- Online digital E&M service
- Telephone E&M service

Or

▪ Up to (4) four Established Patient Office Visits/Examinations; (4) four online digital E&M services; (4) four telephone E&M services

For more detailed information on the Clinical Performance System, you can review **Section V: Clinical Performance Program** of the ASH Practitioner Operations Manual.

As a reminder, some health plans have a **client-specific waiver** for the submission of an MNR Form. When treating these members, you must abide by the client-specific waiver and are not eligible for services under your Tier 6 designation. Always be sure to review the applicable health plan client summary before the members first visit to confirm any requirements specific to the members coverage.

Additionally, services rendered must be covered by the applicable health plan to be eligible for reimbursement. Therefore, it is important to review the applicable health plan client summary and fee schedule for specific covered services, as services not covered by a health plan client will not be eligible for reimbursement under the CPS.

Once an MNR form has been submitted during the calendar year, the CPS waiver is no longer available for that patient and all additional services through the end of the year will require the submission of an MNR form.

If you have any questions regarding the contents of this Notice or if you need assistance activating your ASHLink account for the first time or help with logging back in, please contact our Customer Service department at 800.972.4226, option 2. Our agents are available to assist you Monday through Friday from 5 am to 6 pm Pacific Time. To help expedite the call, please ensure you are an authorized representative for the account you are calling about and have the following information readily available:

For Initial Activation: You must be the Contracted Provider and have the practice address and TIN.

To Reset an Account: Practice Address, TIN, provider's birth date, last 4 digits of their social security number, and the challenge phrase.

A PDF version of this [CPS Updates for E&M Services for Tier 6 Practitioners](#) and all future released communications are available in the [Notifications](#) section.

Please note: Our online resources are in PDF file format and require Adobe Acrobat Reader software in order to view them.

Sincerely,

Practitioner Contract Services