

# News for professional providers

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## Daily Dollar Maximum Contracts to be Reissued to Non-Respondents

### Attention: Physical Therapists, Occupational Therapists, and Chiropractors

Beginning **May 1, 2023**, Highmark will reissue Commercial and Medicare Advantage contracts — through electronic mail — to participating physical therapists, occupational therapists, and chiropractors who have **not** returned contracts sent between July and December 2022. Executed contracts should be returned by **July 1, 2023**.

It is imperative that participating providers confirm that their contact information on file with Highmark is accurate and up to date; this will ensure the successful delivery of contracts, as well as other communications. To ensure accuracy of practice demographics, or to make updates, please refer to the [Provider Directory Update Form](#) on the Provider Resource Center.

#### Background

On September 1, 2022, Highmark introduced a **Daily Dollar Maximum** for physical therapy, occupational therapy, and chiropractic services. Contracts issued between July and December 2022 reflect this new methodology, which has replaced fee-for-service as Highmark's new standard.

#### Next Steps

For updated Daily Dollar Maximums, or for additional information regarding the current changes, please refer to the Frequently Asked Questions located on the Provider Resource Center, which can be accessed via [NaviNet®](#).

To view the FAQs, choose Resource Center from the left menu in [NaviNet](#). Once you are redirected to the PRC, click on **CLAIMS, PAYMENT & REIMBURSEMENT** from the left sidebar, then select **Physical Therapy, Occupational Therapy And Chiropractic Daily Bundle Maximum**. Once there, click on **Frequently Asked Questions**.

Any other questions about the changes should be sent to:

[AncillaryProviderContractAdministration@Highmark.com](mailto:AncillaryProviderContractAdministration@Highmark.com).

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